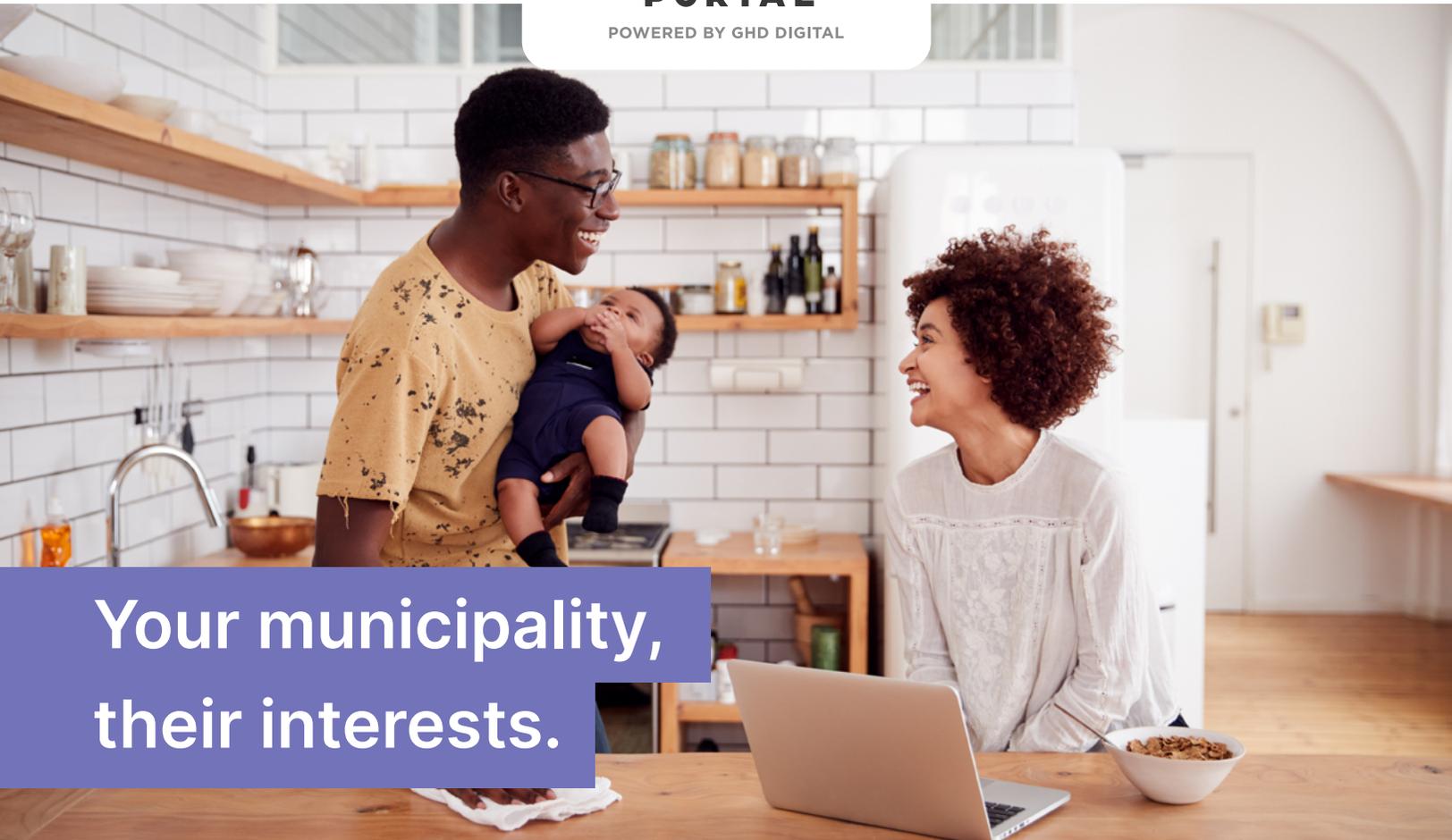


CITIZEN

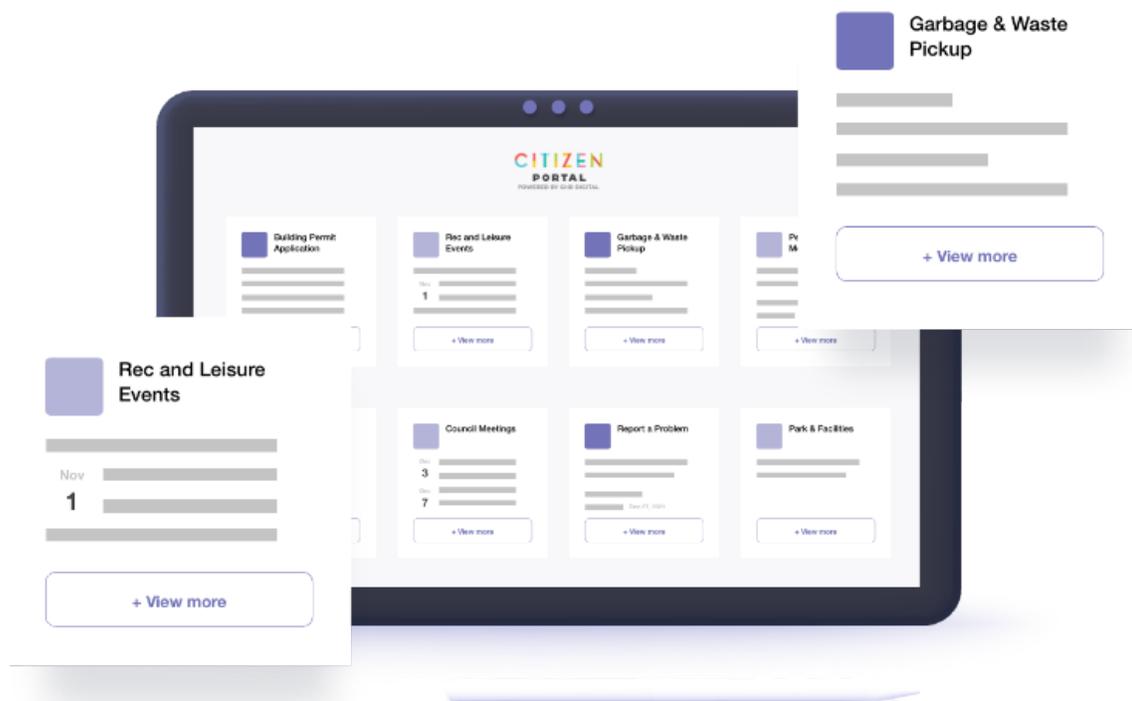
PORTAL

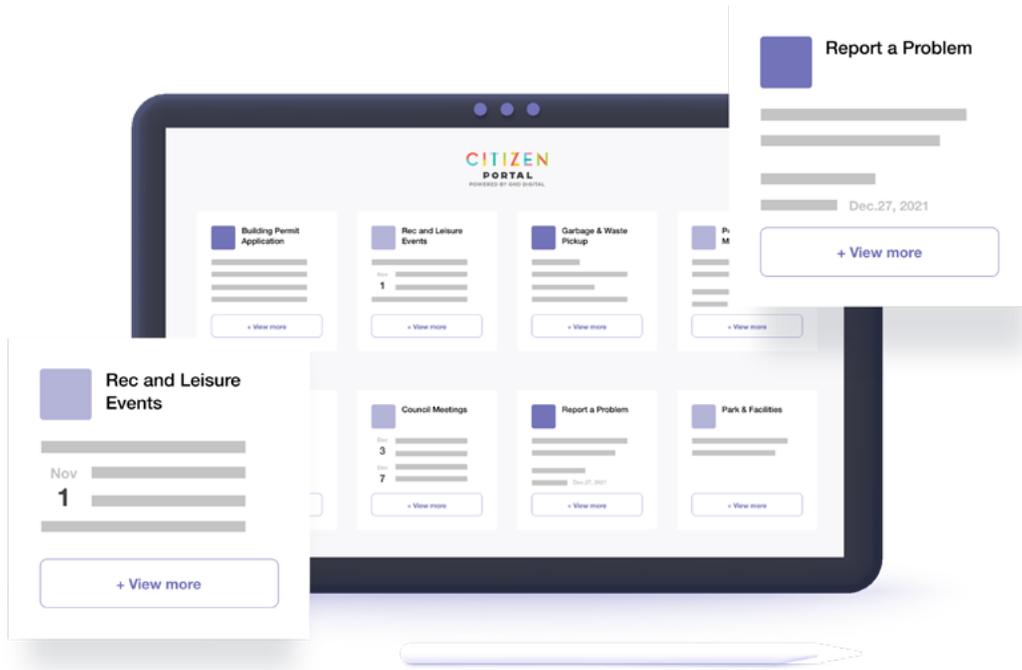
POWERED BY GHD DIGITAL



Your municipality,
their interests.

Citizen Portal





Your City Hall, Personalized.

Citizen Portal brings everything your city hall has to offer, direct to your residents wherever and whenever they need access to services. With one login, residents can easily find the information that is most important to them, pay for taxes and licences, and get real-time updates on everything happening across your city.

The benefits of Citizen Portal:



ENGAGED CITIZENS

With all the information they care about at their fingertips, your residents will be able to interact and engage with your city in an entirely new way.



ONE PASSWORD - ALL YOUR SERVICES

With Citizen Portal's single sign-on capabilities, your citizens will need to remember just one password to access everything they care about.



INTEGRATED TO YOUR SYSTEMS

Citizen Portal can integrate seamlessly with your systems to provide important information to your citizens through a secure data connection. Integrations depend on the availability of API documentation.

How it works.



All about that base.

Fully loaded with a base you can build off, and customized to your city, the base portal is the first stop in building a fully online experience.

THE PORTAL

Integrating with your existing websites look and feel, the portal is fully customizable, allowing you to create a tailored experience for your residents. When a resident logs into the portal, they'll have the power to add multiple addresses, customize the layout and set their notification settings, plus so much more.

CONTENT WIDGET

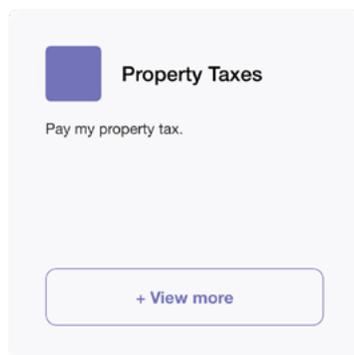
Starting with six content widgets, admins can create a blank widget, where you can add in text and links to provide actionable items to citizens. The possibilities are endless with the content widget!

ADMIN PANEL

The admin panel is the heart of Citizen Portal. Here you'll be able to update logos, images, colours and email settings, manage users and customize your widgets.

Already have a website with us?

With Citizen Portal, you'll easily be able to pull information from your news and calendar section from your website direct into Citizen Portal!



Add your widgets.

Start replicating your town hall with customizable widgets – from property taxes to garbage pickup. With Citizen Portal, you can create any widget your city needs.

Explore the widgets.

Garbage, Recycling and Other Pickups

Ensure citizens never miss their garbage, recycling or organics pick-up day again! With up-to-date information on garbage, recycling or yard waste pickup dates, your citizens will never miss their collection day.

Snow Removal

Let your residents know the order in which streets are cleared of snow following a major snow event. Residents can also be alerted as soon as a Snow Event is declared by sending out email or in-app notifications.

Road Closures

Keep residents informed on what roads are going to be under construction throughout the year. Perfect for road construction season!

Sidewalk and Trail Closures

Provide a quick snapshot of what hiking trails are open and closed near a citizen. Perfect for helping citizens find out what trail they should hike for their weekend plans!

What's Near Me?

No more wondering 'what's happening near me this weekend!' With the 'What's Near Me' widget, citizens will be able to view what's happening in their area, or view what's happening across the city.

Major Projects around the area

Whether you're holding stakeholder engagement sessions, or just need to keep residents informed on new and planned projects, the Major Projects widget will be able to show citizens what is happening near them and across your city.

Report a problem

No more phone calls or emails to your admin team. With the services request widget, citizens can submit problems they encounter in your city quickly and easily.

Property taxes

Integrate to your tax systems database to allow residents the ability to view property taxes, see outstanding balances, historical payments and even download past bills.

Programs and recreation

Easily allow citizens to view and book city programs that interest them. Or create a notice board of upcoming events, providing greater visibility to citizens into all the amazing programs your city offers.

COMING SOON

1 of 2

Continued →

Explore the widgets.

Utilities

Connect to your utilities – from water to hydro services. Allow residents the ability to view past usage history, see outstanding balances, historical payments and even download past bills.

Community Engagement

Connect with your residents directly and easily manage every level of community engagement and make decisions based on actual resident feedback.

Volunteer opportunities

Make it easy for citizens to find and register for volunteer opportunities in your community. Display available opportunities in your Citizen Portal dashboard.

Jobs and careers

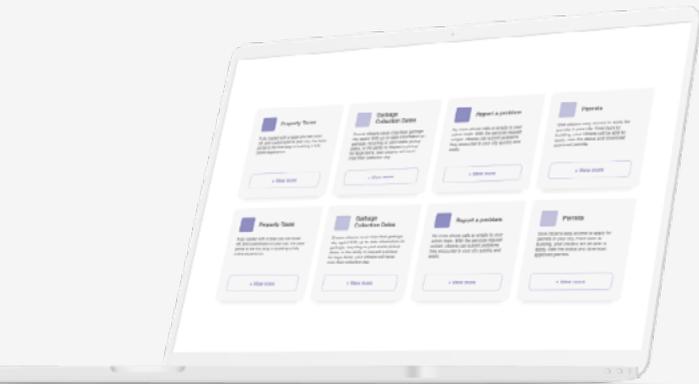
Get more qualified local candidates for any job openings in your city! This widget will provide real-time job opportunities that citizens can apply to.

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City Hall, at home.

Why Citizen Portal?

Citizen Portal gives you the freedom to move all of your municipal services online into one, personalized portal for your citizens. Best of all, you can give your citizens a customized experience with a single sign-on portal that brings all of the information they care about directly to them.



Features

- Easy user account management
- Manage email templates and settings
- WCAG 2.0 AA Compliant
- Mobile friendly for all device types and sizes
- Coming soon! Analytics reports for widgets and usage

Get started with Citizen Portal today by visiting citizen-portal.com and scheduling a demo.

Get started